

PLANNING DISTRICT 15 RESOURCE GUIDE



Counties of Charles City, Chesterfield, Goochland, Hanover, Henrico, New Kent, Powhatan, and Richmond.

This listing of agencies and programs is grouped according to the services they provide. It is **not all-inclusive**, nor does it list all the services provided by an agency. **IF FACED WITH AN EMERGENCY, DIAL 911 OR YOUR LOCAL POLICE DEPARTMENT.**

Budget & Credit Counseling

Clearpoint Financial Solutions -	804 222-4660
- Colonial Heights	804 520-8744
Commonwealth Catholic Charities (Debt management Program)	804 285-5900

Child Abuse

Child Abuse & Neglect State Hotline	800 552-7096
Child Find of America	800 426-5678
National Center for Missing & Exploited Children	800 THE LOST
National Runaway Switchboard	800 Runaway

Social Services

Charles City	804 652-1708
Chesterfield/Colonial Heights	804 748-1100
Goochland	804 556-5332
Hanover	804 752-4100
Henrico	804 501-4001
New Kent	804 966-1853
Powhatan	804 598-5630
Richmond	804 646-7212
Virginia Family Violence & Sexual Assault Hotline	800 838-8238
Virginia Missing Children's Network	800 822-4453

Child Support Enforcement

Virginia Child Support Enforcement	800 468-8894
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Clothing

Ashland Christian Emergency Services	804 798-2784
Church Hill Wellness Center	804 780-0053
Pregnancy Resource Center of Richmond (Maternity & baby)	804 673-2020
Family Resource Center: Eastside Richmond	804 644-4496
First Baptist Church: Richmond	804 353-2181
Fish: Eastern Henrico	804 257-7730
Goochland Fellowship & Family Services	804 556-6260
Salvation Army (Voucher)	804 225-7470
Sergeant Santa	804 358-7281
Something for Nothing	804 437-4113
World Alive Ministries	804 266-0361

Counseling

Challenge Discovery Project	804 282-9100
Commonwealth Catholic Charities	804 285-5900
Community Services Boards	
Charles City	804 966-5959
Chesterfield	804 768-7220
Goochland	804 556-5400

Jewish Family Services	804 282-5644 Ext. 234
Memorial Child Guidance Clinic	804 644-9590
Virginia Institute of Pastoral Care	804 282-8332

Crisis Line

Charles City/New Kent	804 966-5959
After hours	804 966-2496
Chesterfield	804 748-6356
Goochland	804 556-3716
Hanover	804 365-4200
Henrico	804 261-8484
Powhatan	804 598-2697
Richmond	804 819-4000
Family Life line Teen Crisis Line	804 329-0079
National Runaway Switchboard	800 621-4000
Virginia Missing Children Information Clearinghouse	800 822-4453

Disability Services/Rehabilitation

Alzheimer's Association	800 272-3900
American Association on Intellectual & Developmental Disabilities	800 424-3688
Assoc. for Retarded Citizens: Richmond	804 358-1874
Autism Society	804 257-0192
Children's Hospital	804 321-7474
Deaf & Hard of Hearing Counseling Services	804 282-1943
Easter Seals Virginia	800 365-1656
Goodwill Industries: Colonial Heights	804 520-7122
Goodwill Industries Mechanicsville	804 417-6700
Goodwill Industries Richmond	804 745-6300
Hanover ARC	804 798-2400
Infant Toddler Connection of Virginia	800 234-1448
IVNA Home Health Care	804 355-7100
Learning Disability Council	804 748-5012
March of Dimes	804 968-4120
Muscular Dystrophy Association	804 285-2961
National Down Syndrome Society	800 221-4602
National Multiple Sclerosis Society	804 353-5008
National Parkinson Foundation	800 552-8855
Partnership for People with Disabilities	804 828-3876
Resources for Independent living: Charles City	804 829-9397
Resources for Independent Living Chesterfield	804 743-3798
Resources for Independent Living Richmond (Henrico, Goochland, & Richmond)	804 353-6503
VATS Information & Referral	800 662-5012
VA Dept. of Rehabilitative Services	804 662-7000
VA Dept. for the Blind & Vision impaired	804 371-3353
VA Dept. for the Deaf and Hard Of Hearing	804 662-9502

Domestic Violence

Hanover Domestic Violence Task Force	804 752-2728
Hilliard House	804 236-5800
Quin River Agency for Community Action	804 966-5020



Hanover 804 752-4275
 Henrico 804 727-8484
 New Kent 804 966-5959
 Powhatan 804 598-2200
 Richmond Behavioral Health 804 819-4000

Education Adult/Basic Education

Adult Career Development Center 804 328-4095
 Bons Secours Memorial School of Nursing 804 627-5300
 J Sargeant Reynolds Community College 804 371-3000
 John Tyler Community College: Chester 804 796-4000
 John Tyler Community College Midlothian 804 594-4000
 Public Schools: Charles City 804 829-9249
 Public Schools Chesterfield 804 768-6140
 Public Schools Colonial Heights 804 524-3405
 Public Schools Goochland 804 556-5316
 Public Schools Hanover 804 752-3465
 Public Schools Henrico 804 328-4095
 Public Schools New Kent 804 966-9671
 Public Schools Powhatan 804 598-5700
 Public Schools Richmond 804 780-4388
 Richmond Technical Center 804 780-6237
 Or 804 780-6018
 Virginia Commonwealth University 804 828-0100

Head Start Programs (Children)

CDI Head Start (New Kent & Charles City) 804 226-9870
 Chesterfield 804 743-3699
 Goochland 804 556-4829
 Hanover 804 365-4508
 Henrico 804 343-6555
 Powhatan 804 598-3351
 Richmond
 Richmond Public Schools 804 780-7334
 William Byrd Community Center 804 643-2717

Literacy and Tutoring

Family Literacy Program (Richmond) 804 230-4399
 Read Center 804 353-1587

Adult Day Care

a Grace Place 804 261-0205
 Circle Center Adult Day Care 804 355-5717
 Days of Grace Senior Services 804 329-7272
 Hanover Adult Center 804 746-0743
 Lucy Corr Village 804 748-1511
 South Richmond Adult Day Care Center 804 231-9306

Child & Day Care (Also call 2-1-1)

CDI Head Start New Kent & Charles City 804 226-9870
 Friend's Assoc: Chesterfield 804 271-0590
 Friend's Assoc: Church Hill, Richmond 804 565-5880
 Friend's Assoc: Jackson Ward, Richmond 804 644-2357
 Jewish Community Center: Henrico 804 288-6091
 Memorial Child Guidance Center
 Kid Care Program (all areas) 804 644-9590
 Peter Paul Development Center (After School) 804 780-1195

Safe Harbor 804 249-9470
 Richmond Department of Social Services:
 Family Violence Intervention Program 804 646-7183
 YWCA 804 643-0888
 (Also check with your local social service department.)
 YMCA Manchester 804 276-9622
 YMCA Midlothian 804 379-5668
 YMCA Northside 804 329-9622
 YMCA Powhatan 804 598-0250
 YMCA Shady Grove 804 270-3866
 YMCA Tuckahoe 804 740-9622
 YWCA (shelter residents) 804 643-6761
 (Also see the Head Start Programs and social service departments listed under TANF)

Financial Assistance

Temporary Financial Assistance

CCHASM-Colonial Heights 804 796-2749
 Commonwealth Catholic Charities
 Help Program (rent or utilities) 804 285-5986
 Fridays at 9:00 am
 Share Hip Program (rent & mortgage) 804 545-5920
 First & Third Tuesday at 2:00 PM
 Second & Fourth Wednesday at 9:00 AM
 FISH (Eastern Henrico) 804 257-7730
 Goochland Free Clinic & Family Services 804 556-6260
 ISH (Henrico Social Service Department) 804 501-5294
 Powhatan-Goochland Community Action
 Powhatan 804 598-3351
 Goochland 804 556-4730
 Quin Rivers Agency for Community Action 804 966-5020
 Richmond Community Action Program 804 788-0050
 Saint Paul Episcopal Church 804 648-7410
 Salvation Army (rent utilities, & Traveler's Aid) 804 225-7470
 Senior Connections/
 Capital Area Agency on Aging 804 343-3000
 W.H.E.A.T. (Western Henrico Emergency
 Action Team) 877 559-4328
 William Byrd Community House 804 643-2717
 (Also see your local social service department listed under TANF)

TANF (Social Services)

Charles City 804 652-1708
 Chesterfield/Colonial Heights 804 748-1100
 Goochland 804 556-5332
 Hanover 804 752-4100
 Henrico 804 501-4001
 New Kent 804 966-1853
 Powhatan 804 598-5630
 Richmond 804 646-7212

Food

Baby Formula

Mt. Pisgah's Berryman Ctr. For
 Community Ministries 804 232-0818
 Pregnancy Resource Center
 of Metro Richmond 804 673-2020



Powhatan/Goochland Community Action	804 598-3351
Richmond Regional Licensing Office (<i>Referrals</i>)	804 662- 9743
Sacred Heart Center: Richmond	804 230-4399
Southside Day Nursery: Richmond	804 232-7142
William Byrd Community House Richmond	804 643-2717
YMCA (<i>Pre School</i>)	804 783-9622
YMCA (<i>Before and After School</i>)	
YMCA Chester	804 748-9622
YMCA Downtown	804 644-9622
YMCA Goochland	804 556-9887
YMCA Hanover Patrick Henry	804 798-0057
YMCA Henrico/Chickahominy	804 737-9622

FOOD: Homebound Meals

Meals on Wheels	804 673-5035
Senior Connections/ Capital Area Agency on Aging	804 343-3000

FOOD: Meal Sites

Senior Connections/ Capital Area Agency on Aging	804 343-3000
Conrad Center/Freedom House	804 225-7137
Downtown Ministries <i>Lunches Only</i>	2-1-1
Stave Ministries <i>Sundays Only</i>	804 329-6855

Food: Pantries

Ashland Christian Emergency Services	804 798-2784
CCHASM: Chesterfield	804 796-2749
Church Hill Wellness Center	804 780-0053
Commonwealth Catholic Charities	804 285-5900
Family Resource Center	804 644-4496
FISH: Eastern Henrico	804 257-7730
Goochland Fellowship & Family Services	804 556-6260
Powhatan/Goochland CAA Inc.	804 598-3351
RCAP: Richmond	804 788-0050
RCAP: Southside Richmond	804 788-0232
Salvation Army	804 225-7470
William Byrd Community House: Richmond	804 643-2717

Health Care

Care Connection for Children	804 827-1795
Child and Adolescent Health	804 864-7715
Children's Hospital	804 321-7474
Craig Health Center: Richmond	804 264-2986
Crossover Health Clinic: Richmond	804 233-5016
Cumberland Medical Center	804 492-9086
Fan Free Clinic	804 358-6343
Hayes E. Willis Health Center: Richmond	804 230-7777
Irvin Gamon Craig Health Center: Henrico	804 264-2986
IVNA Home Health Care	804 355-7100
Juvenile Diabetes Research Foundation	800 223-1138
Love of Jesus Health Clinic: Chesterfield	804 674-7499
Richmond Area High Blood Pressure Center	804 359-9375
Saint David's Free Clinic: Aylett	804 769-2996
Saint James Free Clinic: Ashland	804 798-8890
Shriner's Hospital	800 237-5055
VCU Coordinated Care, Sliding Scale Fee	804 828-9357
VCU Medical Center	804 828-9000

WIC Program/Health Dept: Charles City	804 829-2490
WIC Program/Health Dept: Chesterfield	804 748-1748
WIC Program/Health Dept.: Colonial Heights	804 520-9380
WIC Program/Health Dept: Goochland	804 556-5343
WIC Program/Health Department: Hanover	804 752-4313
WIC Program/Health Dept: Henrico East	804 652-3190
WIC Program/Health Dept: Henrico West	804 501-4651
WIC Program/Health Dept: New Kent	804 966-9640
WIC Program/Health Dept: Powhatan	804 598-5680
WIC Program/Health Dept: Richmond	804 646-3153

Emergency Shelter/Transitional

Central Intake	
Men	804 648-4177
Women & Families	804 648-0592
Greater Richmond Respite Care Program	804 329-7004
Safe Harbor (domestic violence)	804 287-7877
YWCA (domestic violence)	
Chesterfield	804 643-0888
Richmond	804 643-0888

Rental Referrals

Housing Opportunities Made Equal	804 354-0641
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Subsidized Housing

Elderhome Corporation	804 233-2827
New Clay House	804 358-0375
Richmond Redevelopment & Housing	804 780-4361
SRO Housing	804 291-1315
Virginia Supportive Housing of Richmond	804 788-6825

Job Training, Counseling & Placement

Counseling & Training

Adult Career Development Center	804 780-4388
Capital Area Training Consor: Chesterfield	804 271-8510
Capital Area Training Consor Henrico	804 226-1941
Daily Planet/Project Strive	804 783-0678 X246
Human Services Commission (Richmond)	804 646-7491
Job Corp	804 340-5540
Richmond Career Advancement Center	804 780-4146
Virginia Employment Commissions & Unemployment Assistance	
Hanover	804 559-3133
Richmond	804 786-1485
Or	804 674-2368

Legal Services

Central Virginia Legal Aid Society	804 648-1012
Virginia Lawyer Referral	800 552-7977
Virginia Poverty Law Center	804 782-9430



Vernon J. Harris Health Center: Richmond 804 780-0840
(Also contact your local health department listed under baby formula)

Housing Resources

Construction /Repairs

Elderhome Corporation	804 233-2827
Home Mortgage Loans VHDA	804 782-1986
Housing Opportunities Made Equal (Down payment & closing costs)	804 354-0641
Neighborhood Housing Services of Richmond	804 329-2500
Richmond Metropolitan Habitat for Humanity	804 232-7001
Virginia Department of Housing & Community Development (Family Life Line)	804 371-7000 804 282-4255
Infant & Toddler Connection (Early Intervention Program)	800 234-1448

Pregnancy

Pregnancy Resource Center of Metropolitan Richmond	804 673-2020
Richmond Health District (10 th St. Clinic Rm. 109)	804 646-6850
Richmond Medical Center for Women	804 359-5066
VCU Medical Center-(Nelson Clinic)	804 828-4409
Virginia League for Planned Parenthood (Check with your local health department, health clinic and also see agencies listed under Parenting)	804 355-4358

Refugee & Immigration

Richmond Refugee & Immigration Services	804 355-4559
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Senior Services

AARP/American Assoc. of Retired Persons	804 355-3600
Bainbridge Community Ministries	804 232-3091
Commonwealth Catholic Charities	804 285-5900
Elderhome Corporation	804 233-2827
Good Shepherd Senior Center	804 644-1402
Jewish Community Center	804 288-6091
Jewish Family services	804 282-5644
Linwood Robinson Senior Center	804 646-3115
Quarles Senior Citizens Association	804 232-9827
Quin Rivers Agency for Community Action	804 966-5020
Senior Center of Richmond	804 353-3171
Senior Connections/ Capital area Agency on Aging	804 343-3000
Senior Navigator	804 827-1280
Virginia Department on Aging	800 552-3402
West End Senior Center	804 339-2498
William Byrd Community Center (Check with your local YMCA for the Silver Sneakers Program listed under child care.)	804 643-2717

Medical Resources

Medical Insurance

Famis	866 873-2647
Medicaid (Refer to the social service departments listed under child abuse)	

Prescription Assistance

Medicine Program (The)	866-694-3893
Prescriptions for You	804 744-9728
VCU Coordinated Care (Also contact your local social service department)	804 828-9357

Parenting

Commonwealth Parenting Center	804 545-1272
Chesterfield/Colonial Heights Families First	804 717-5060
Chip of Greater Richmond	804 233-2850
Families First of Richmond	804 646-4599
Goochland Free Clinic & Family Services	804 556-6260
Greater Richmond Scan	804 257-9866
Healthy Families Quin Rivers (Charles City & New Kent)	804 966-2261
Henrico Healthy Families	

Transportation

ACCESS (H)	804 279-8489
American Red Cross of Greater Richmond (medical appointments)	804780-2250 Ext. 4
Bay Transit (New Kent & Charles City) P Care Transportation (Henrico & Richmond) (H)	804 966-7650 804 358-4782
Or Goochland Free Clinic & Family Services (P)	804 782-2273 804 556-6260
Greater Richmond Transit Company (GRTC) (P)	804 358-4782
Ridefinders (P)	804 643-7433
Van-Go (H) (Medicaid is accepted for handicapped transportation) (H=handicap) (P=public) (S=seniors)	804 261-7388

Volunteer Services

United Way 2-1-1/Information and Referral Center

DIAL 2-1-1
OR 275-2000



Substance Abuse/Prevention

Al-anon Family Group	888 425-2666
Alateen	804 353-4885
Alcoholic's Anonymous	804 355-1212
Brother's Keeper	804 230-4918
Challenge Discovery Project	804 282-9100
Daily Planet	804 783-0678 Ext. 236
Drug & Alcohol Services	804 355-8478
Families Anonymous	804 262-0932
Family Counseling for Recovery	804 354-1996
Good Samaritan Ministries	804 231-9995
Human Resources inc,	804 644-4636
Narcotics Anonymous	800 777-1515
National Center for Substance Abuse	800 662-4357
Richmond Behavioral Health	804 819-4000
Rubicon	804 359-3255
Salvation Army (adult males)	804 259-0269 Ext. 101
The Healing Place	804 230-1217
Willow Oaks	804 375-3443

(Also check with your local counseling agency)

2-1-1 VIRGINIA is a free, confidential resource for individuals that link them to the most appropriate services for their needs. 2-1-1 provides referrals to health and human services to individuals, families, agencies, and organizations.

2-1-1 VIRGINIA-Richmond/Southside Region

P. O. Box 11807

2001 Maywill Street

Richmond, Virginia 23230

Local: 2-1-1 or 804-275-2000

Fax: 804 225-7913

Web Site: www.yourunitedway.org

