

vita **Volunteer Income Tax Assistance**

Our **Volunteer Income Tax Assistance (VITA)** program promotes financial well-being, one of United Way's nine *Steps to Success*. Our team of staff and volunteers prepare income tax returns for qualifying families and individuals and advocate for the Earned Income Tax Credit (EITC). Our work ensures that tax returns are accurate and everyone receives their full refund and avoids unclaimed tax credits, fees for tax preparation services and refund anticipation loans.

“FOR NEARLY TWO DECADES, OUR VOLUNTEER INCOME TAX ASSISTANCE PROGRAM HAS BEEN ONE OF OUR ORGANIZATION’S MOST IMPACTFUL PROGRAMS.”

James Taylor, President and CEO of United Way of Greater Richmond & Petersburg





Financial hardships can be severe and abrupt. After years of financial stability, Debra and her husband suddenly found themselves filing for bankruptcy after experiencing two life-changing events: a major car accident leaving Debra on disability and the job loss of her husband after 25 years with his organization.

Tax season was always a particularly difficult time for Debra because her complex medical bills required professional tax help, which cost hundreds of dollars Debra and her husband could not afford. After learning about our VITA program through her social worker, Debra was able to have her taxes prepared for free by United Way's team of IRS-certified volunteers.

“THE VOLUNTEER WHO PREPARED MY TAXES WENT OUT OF HIS WAY TO FIND AS MANY DEDUCTIONS AS POSSIBLE. HE SPENT A LOT OF TIME ASKING QUESTIONS AND MAKING SURE EVERYTHING WAS ACCURATE.” – Debra, Chesterfield County Resident



**THANK YOU FOR SUPPORTING
YOUR UNITED WAY**

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